BUILDING GREATER COMMUNITIES
BGC Inc.

VALUES

- Person-Centered focus
- Person-Friendly information
- Individual choices
- Opportunities
- Respect
- Safety and security
- Professionalism
- Innovation
- Effective service planning
- Quality improvement
- Risk identification and planning
- Staff training
- Access to reliable information
- Stakeholder input

INDIVIDUAL RIGHTS OF DEVELOPMENTAL DISABILITY SERVICE RECIPIENTS

- To be treated with respect and dignity
- To have the same legal rights and responsibilities as any other person unless limited by law
- To receive services regardless of gender, race, creed, marital status, national origin, disability, or age.
- To be free from abuse, neglect, and exploitation
- To receive appropriate, quality services in accordance with an Person-Centered Support Plan (PCSP)
- To receive services and support in the most integrated and least restrictive setting appropriate for the person's needs
- To have access to DDA rules, polices, and procedures (Provider Manual located at www.tn.gov/didd
- To have access to personal records and to have services explained in an easily understandable manner. To have my information (written and oral communication) in a language that I understand.
- To have personal records maintained confidentially
- To own and control personal property, including money unless indicated otherwise by law
- To have choices and make decisions
- To have privacy and to receive un-opened mail
- To have access to information and records re: expenditure of funds for services provided
- To be able to associate, publicly or privately, with friends, family, and others
- To have intimate relationships with other people of their own choosing
- To practice the religion or faith of one's choosing
- To be free from inappropriate use of physical or chemical restraint
- To have access to transportation and environments used by the general public
- To be fairly compensated for employment
- To seek resolution of rights violation or quality of care issues without retaliation